



## **Street Cleansing Task Group**

Notes of the meeting of the Street Cleansing Task Group held on Wednesday 25 January 2012 at the Civic Centre, Poulton-le-Fylde.

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### **Members present:**

Councillor Anderson  
Councillor Brooks  
Councillor R Gandhi

Councillor Hodgkinson  
Councillor Moon (Chairman)  
Councillor Perkin

### **Apologies:**

Councillor Lady Atkins

### **Other members present:**

Councillor Murphy

### **Officers present:**

Michael Ryan, Corporate Director of People and Places  
Mark Billington, Head of Operations  
Peter Foulsham, Scrutiny Officer

### **19       Declarations of Interest**

None.

### **20       Notes of last meeting**

The notes of the meeting held on 12 December 2011 were agreed as an accurate record.

### **21       Staffing structure and working practices**

Michael Ryan, Corporate Director of People and Places, made a

presentation to the task group, which covered the detailed information that they had requested about the new in-house service (attached).

In addition to the content of the presentation, councillors asked a number of questions giving rise to the following information:

- Channel sweeping will be a Monday to Friday service. In Zone 1 there will be a 7-day a week service, partly manual and partly mechanical.
- Contact had been made with staff to transfer from Fylde, with detailed meetings due to take place in February.
- There is likely to be a minimum saving to the council of £200,000 per annum
- There would be a better service; customers would notice the difference and the service would be 7 days a week.
- Working hours would vary, depending on need.
- There would be a revised training programme for the Area Officers (AOs), which will include all aspects of enforcement, and there would be further training about how the officers can support the work of the AO.
- There would be an increased role for ward councillors to keep residents informed.
- The service needed to be flexible and responsive
- Area Officers would work very closely with Community Beat Managers
- Some areas would be swept/cleaned even though they were not Wyre's responsibility, as the public did not always recognise the difference; e.g. the A585 between Windy Harbour and Singleton
- Members were very impressed with the street cleansing arrangements that they had seen in Burnley on a recent visit, particularly with the availability of a 24-hour reporting facility and their enforcement practices, which included some undercover work.
- When new service was introduced (April 2012) it provided a good opportunity to emphasize enforcement action in the press

## **22 Task Group Recommendations**

Councillors discussed the work that had been completed by the task group and agreed a number of recommendations that were to be included in the task group's final report to Cabinet.

### **Date and time of next meeting.**

Date to be confirmed in October 2012.

## **APPENDIX**

### **Street Cleansing Task Group, - Presentation – January 2012**

# Street Cleansing Task Group January, 2012

- Environmental Protection Act 1990
- Code of Practice on Litter and Refuse

Government believes that better standards can be achieved within existing levels of expenditure by deploying suitable resources at appropriate times and combining this with education and enforcement.

# Grades of Cleanliness

## **(i) Litter and Refuse**

Grade A: No litter or refuse

Grade B: Predominately free of litter and refuse apart from some small items

Grade C: Widespread distribution of litter and/or refuse with minor accumulations

Grade D: Heavily affected by litter and/or refuse with significant accumulations

## **(ii) Detritus**

Grade A: No detritus

Grade B: Predominately free of detritus  
except for some light scattering

Grade C: Widespread distribution of detritus  
with minor accumulations.

Grade D: Heavily affected by detritus with  
significant accumulations

# Zones

- The intensity of activity in the area from people and vehicles, and
- Health and Safety limitations

# Zones

- High intensity of use (busy public areas)
- Medium intensity of use ('Everyday' areas, including most housing areas)
- Low intensity of use (Lightly trafficked areas)
- Areas with special circumstances (where issues of Health and Safety and reasonableness are dominant considerations)

# Response times

High Intensity – ½ a day.

This means by 6pm if reported before 1pm or by 1pm the next duty day if reported between 1pm and 6pm on the previous day.

Medium Intensity – 1 day

This means by 6pm the following evening

Low Intensity – 14 days

Special circumstances – 28 days or as soon as practicable.

# Planning the service:

1. All roads are logged and measured

2. Cleansing frequency for each road is assessed.

3. Assessment of most suitable method of street cleaning

4. Resources needed are identified

5. Regular review and re-assessment

# Role of Area Officers

- Supervising service delivery
- Customer requests/complaints
- BV199 inspections
- Education and enforcement
- Link to ward Councillors

# The new service:

- Improved cleansing frequencies
- Maximise vehicles and man power
- 7 day service where appropriate
- Better response to customers in-line with code of practice
- Reduced cost of the service