

Privacy notice- Street scene teams

Legal basis for processing

The Street Scene Teams use personal identifiable information about residents, businesses and users of its services to enable it to carry out specific functions relating to waste services, street scene issues, environmental crime and stray dogs; for which it is responsible.

Any personal data processed by the team is done so under Article 6(1)e of the GDPR, because it is necessary to enable us to exercise our official authority, for example: to undertake various statutory functions, duties, or powers as laid down by law along with handling service requests from customers. Any sensitive data (special data) is only processed when it falls under conditions of Article 9 (2) of the GDPR.

Examples of legislation under which the team has legal responsibilities includes, but is not limited to:

- Animal Health Act, 1981
- Environment Act 1995
- Anti-Social Behaviour Act, 2003
- Environmental Protection Act 1990
- Animal Welfare Act 2006
- Litter Act 1983
- Anti-Social Behaviour Crime & Policing Act 2014
- Household Waste Duty of Care Regulations
- Control of Pollution Act 1974
- Town & Police Clauses Act 1847
- Clean Neighbourhoods and Environment Act 2005
- Refuse Disposal (Amenity) Act 1978
- Dogs Act 1871
- Dangerous Dogs Act 1991
- Local Government (miscellaneous Provisions) Acts 1976 and 1982

The type of data we collect

The type of personal data processed by the team depends on the specific function being undertaken. In the majority of situations it is restricted to the following:

- Your name, address, contact telephone number, contact email address, date of birth
- Details of conversations and correspondence between you and the team
- Information about you, your family, or members of your household
- Details about your housing situation

- Information about your business, managers/Directors contact details

It may at times however include more sensitive data such as:

- The names and contact details of your close relatives and/or carers/medical professional
- Details of any health, social care or other services you are accessing
- Details of any support you receive from carers or others
- Details of any vulnerabilities or risks to your health or well being
- Information about your situation given to us by your family, carer or other agencies
- Details of any communication needs you may have
- Details of legal status
- Details of any relevant offences (including alleged offences)
- Details of any relevant criminal proceedings, outcomes and sentences

Sharing your data

In carrying out its duties, the team sometimes needs to share information with other council services as well as other organisations such as government bodies, regulatory bodies, the police, health and social care organisations, registered social landlords, landlords, animal welfare organisations, council external enforcement partners (WISE) and agencies used in the recovery of debts. In all such circumstances the team ensures that the processing is proportionate to the aim pursued and that appropriate safeguards are in place to protect the data processed.

We only share information with these parties on a strict need to know basis to enable their duties to be fulfilled. Personal information may also be shared if there is lawful reason to do so for crime prevention or detection purposes where it is in the interest of maintaining public safety.

Retention

We will retain your data in accordance with the retention timescales which can be found in the council's information asset registers, which are available on request.

Your rights

You have the right as the data subject to access your data at any time. If you feel the data we hold is inaccurate or incomplete, you are entitled to have your personal data rectified. In some instances you may also have the right to have your personal data deleted; unless there is a legal obligation to retain it. Please contact wyre.gov.uk for further information.

You also have the right to contact the [Information Commissioner](#) if you are unhappy with how we are handling your personal data.